Worried About Paying Your Hospital Bills? We Can Help.

Health Services Hospitals recognizes that sometimes have difficulty paying for the care we provide; yet, we believe that fear of a bill should never be a reason to avoid necessary medical care. Our Patient Financial Advocates can help you apply for free or low-cost insurance if you qualify. If you are ineligible for the available programs, we may be able to offer discounts that can help reduce the amount you must pay.

How can I apply for financial assistance through United Health Services Hospitals?

The first step is to contact our Patient Financial Assistance line at 607.763.6127 for an initial intake evaluation. Our Patient Financial Advocate will then contact you and can tell you if you qualify for free or low-cost insurance or state programs such as Medicaid, Child Health Plus, Family Health Plus or Healthy New York. If you’re eligible for these programs, we’ll help you apply. If you’re denied or are determined ineligible for these programs, we’ll help you apply for a discount. If you need help completing the application, we can help. If you don’t speak English, someone will help you in your own language.

How do I find out if I’m eligible for full assistance, partial assistance or a discount?

To determine the level of assistance you may be eligible for, you must complete a financial assistance application and provide information that documents your income such as pay stubs, tax returns, bank statements and any other financial records that support your financial situation. If you can’t provide these documents, you may still be able to apply for financial assistance.

When may I apply?

You can apply for a discount before you receive care. While you are in the hospital or when the bill comes in the mail. You have up to 120 days after receiving services to submit an application for assistance.

Who qualifies for a discount?

Financial assistance is available for patients with limited incomes (those with incomes below 300% of the Federal Poverty Level; see chart, next page) and no health insurance. You can’t be denied medically necessary care because you need financial assistance. You may apply for a discount regardless of your immigration status.

If income limits are met:

- Anyone living in New York State who needs emergency services can receive care and get a discount
- Anyone living in the Southern Tier of New York or the Northern Tier of Pennsylvania can get a discount on non-emergency, medically necessary services at

What are the income limits?

The amount of the discount varies based on your income and the size of your family. If you have no health insurance, these are the income limits:

<table>
<thead>
<tr>
<th>Family size</th>
<th>Annual family income</th>
<th>Monthly family income</th>
<th>Weekly family income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Up to $30,600</td>
<td>Up to $2,550</td>
<td>Up to $569</td>
</tr>
<tr>
<td>2</td>
<td>Up to $41,070</td>
<td>Up to $3,420</td>
<td>Up to $790</td>
</tr>
<tr>
<td>3</td>
<td>Up to $51,510</td>
<td>Up to $4,290</td>
<td>Up to $910</td>
</tr>
<tr>
<td>4</td>
<td>Up to $61,950</td>
<td>Up to $5,160</td>
<td>Up to $1,191</td>
</tr>
<tr>
<td>5</td>
<td>Up to $72,390</td>
<td>Up to $6,030</td>
<td>Up to $1,392</td>
</tr>
<tr>
<td>6</td>
<td>up to $82,830</td>
<td>Up to $6,900</td>
<td>Up to $1,593</td>
</tr>
</tbody>
</table>

Based on 2007 Federal Poverty Guidelines

What if I don’t meet the income limits?

If you can’t pay your bill, United Health Services Hospitals offers a payment plan to patients who qualify. The amount you pay depends on your income. These are interest-free payments you can make over a 36-month period.

If I qualify for the discount, will all my bills be eligible for financial assistance?

All medically necessary services provided by United Health Services Hospitals are covered by the discount. This includes outpatient services, emergency care and inpatient admissions. However, some services at our facilities that are provided by private physician groups such as radiologists and anesthesiologists aren’t covered by our program. Our Financial Assistance Representatives will be happy to answer your questions regarding what our program covers.

- How much do I have to pay?

The amount for an inpatient service or the emergency room starts at $0 for children and pregnant women, depending on your income. The amount for outpatient service or the emergency room starts from $15 for adults, depending on your income. Our Financial Assistance Representatives can give you details about