Charity Care Policy Summary

John T. Mather Memorial Hospital recognizes that many of the patients it serves may be unable to access quality health care services without financial assistance. The John T. Mather Memorial Hospital Charity Care Policy was developed to ensure that the Hospital continues to uphold its mission of providing quality health care to the community while carefully taking into consideration the ability of the patient to pay, as applied in a fair and consistent manner.

If you would like further information regarding Charity Care please contact the Charity Care Representative at (631) 473-1320 extension 4037

Who qualifies for a discount?

Charity Care is available for patients with limited incomes and no health insurance. Consideration will be given on a case-by-case basis to those patients who have exhausted their insurance benefits and/or who have exceeded their financial eligibility criteria but face extraordinary medical costs.

Everyone in New York State who needs emergency services can receive care and get a discount if they meet the income limits.

Everyone who lives in Suffolk and Nassau County can get a discount on emergent, medically necessary services at John T. Mather Memorial Hospital if they meet the income limits. You cannot be denied medically necessary care because you need financial assistance.

You may apply for a discount regardless of immigration status.

What are the income limits?

The amount of the discount varies based on your income and the size of your family. If you have no health insurance, these are the income limits.

<table>
<thead>
<tr>
<th>Size of Family Unit</th>
<th>100%</th>
<th>200%</th>
<th>300%</th>
<th>400%</th>
<th>500%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$13,800</td>
<td>$27,600</td>
<td>$41,400</td>
<td>$55,200</td>
<td>$69,000</td>
</tr>
<tr>
<td>2</td>
<td>$20,100</td>
<td>$40,200</td>
<td>$60,300</td>
<td>$80,400</td>
<td>$100,500</td>
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<tr>
<td>3</td>
<td>$23,115</td>
<td>$46,230</td>
<td>$69,345</td>
<td>$92,460</td>
<td>$115,575</td>
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<tr>
<td>4</td>
<td>$26,130</td>
<td>$52,260</td>
<td>$78,390</td>
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<tr>
<td>5</td>
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<td>$58,290</td>
<td>$87,435</td>
<td>$116,580</td>
<td>$145,725</td>
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<tr>
<td>6</td>
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<td>$64,320</td>
<td>$96,480</td>
<td>$128,640</td>
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<tr>
<td>7</td>
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<td>$70,350</td>
<td>$105,525</td>
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<tr>
<td>8</td>
<td>$38,190</td>
<td>$76,380</td>
<td>$114,570</td>
<td>$152,760</td>
<td>$198,950</td>
</tr>
</tbody>
</table>

For each additional person add $3,015 $6,030 $9,045 $12,060 $15,075

What if you do not meet the income limit?

If you cannot pay your bill, John T. Mather Memorial Hospital offers a payment plan to those patients that meet the income limits. The amount you pay depends on the amount of your income. As previously stated, consideration
will be given on a case-by-case basis to those patients who have exhausted their insurance benefits and/or who have exceeded their financial eligibility criteria but face extraordinary medical costs.

**Can someone explain the discount? Can someone help me apply?**

Yes, free, confidential help is available. Call the Charity Care Representative at (631) 473-1320 extension 4037.

If you do not speak English, someone will help you in your language.

The Charity Care Representative can tell you if you qualify for free or low-cost insurance, such as Medicaid, Child Health Plus and Family Health Plus.

If the Charity Care Representative finds that you don’t qualify for low-cost insurance, they will help you apply for the Charity Care Program.

The Charity Care Representative will help you fill out all the forms and tell you what documents you need to bring.

**What do I need to apply for a discount?**

- Copy of prior year’s income tax return
- Copy of NYS IT 214 Form (if tax return is not filed?)
- Salary verification, pay stubs, letter from employer for last 8 week
- Copy of bank mortgage statement
- Copy of rent receipts or lease
- Copy of Medicaid application
- Copy of Medicaid eligibility or reject letter
- Driver’s license or other identification
- Passport, Visa or Alien registration card
- Bank statements

If you can not provide any of these, you may still be able to apply for Charity Care.

**What services are covered?**

All medically necessary services provided by John T. Mather Memorial Hospital are covered by the discount. This includes outpatient services, emergency care, and inpatient admissions.

Charges from private doctors who provide services in the hospital may not be covered. You should talk to private doctors to see if they offer a discount or payment plan.

**How much do I have to pay?**

Our Charity Care Representative will give you the details about your specific discount(s) once your application is processed.

**How do I get the discount?**

You have to fill out the application form. As soon as we have proof of your income, we can process your application for a discount according to your income level.

You can apply for a discount before you have an appointment, when you come to the hospital to get care or when the bill comes in the mail.

Send the completed form to:
John T. Mather Memorial Hospital
Attention: Charity Care Rep.
Medical Arts Building-Suite 104
75 North Country Rd.
Patients have up to 90 days from the date of discharge or date of Medicaid denial to apply for charity care. If a patient inquires about applying for charity care after the 90 day timeframe the Director of Patient Accounts may grant certain exceptions to this rule if the patient can provide documentation proving they’re indigent. All applicants approved for any form of charity care must re-apply on a yearly basis.

**How will I know if I was approved for the discount?**

John T. Mather Memorial Hospital will send you a letter within 30 days after completion and submission of documentation, telling you if you have been approved and the level of discount received.

**What if I receive a bill while I’m waiting to hear if I can get a discount?**

You cannot be required to pay a hospital bill while your application for discount is being considered. If your application is turned down, the hospital must tell you why in writing and must provide you with a way to appeal this decision to a higher level within the hospital.

**What if I have a problem I cannot resolve with the hospital?**

You may call the New York State Department of Health complaint hotline at 1-800-804-5447