Financial Aid May Be Available

Sometimes patients are eligible for financial aid. St. Joseph’s financial counselors can review a patient’s income, assets and resources to help determine if he or she is eligible for full or partial financial aid/charity care. Financial aid is determined based on the Federal poverty guidelines (FPL) which take into consideration income, assets, and family size. Note: charity care may not be available to certain elective admissions or services. Refusal to complete the application or furnish the necessary information required to determine financial aid, will result in an automatic denial.

Contacting A Financial Counselor

St. Joseph’s financial counselors are just a phone call away at 315-448-5775 (or ext. 8-5775 in house) or contact us by email at FinancialCounseling@sjhsyr.org.

St. Joseph’s Hospital Health Center
Financial Counseling Unit
301 Prospect Avenue
Syracuse, New York 13203
(315) 448-5775
www.sjhsyr.org
Immediately after services are rendered, patients who wish to make payment in full or to make payments on account of deductibles, co-pays, or co-insurance may use the payment options available to them. Payment plans are also available to patients who have insurance but may have excessive out-of-pocket expenses.

St. Joseph's Health Plan or Family Health Plus. Monthly payments are available to patients with insurance. A denial of medical care is the only way to get assistance with medical bills. The hospital can assist eligible patients in finding other ways to pay for their medical care. St. Joseph's financial counselors can assist eligible patients in finding other ways to pay for their medical care. Financial counselors can assist eligible patients in finding other ways to pay for their medical care.

St. Joseph's Mission

St. Joseph's is committed to caring for the uninsured regardless of their ability to pay.

Need help paying your hospital bills?