Clifton Springs Hospital and Clinic
2 Coulter Road
Clifton Springs, NY 14432

Financial Aid and Charity Care Policy

Purpose: To make available uncompensated or discounted services to persons uninsured or underinsured who are determined to be eligible.

Policy: To continue to provide medically necessary services to our patients and community regardless of their ability to pay. To provide our patients and community with information on State, Federal and internal programs available, that may reduce or eliminate the self pay portion due if eligible. To offer payment plans on self pay portions due if payment in full would cause financial hardship.

Procedure: Clifton Springs Hospital provides free or discounted care to those that are determined to be eligible.

20 days minimum to complete application including all required documentation. Written approval or denial will be sent within 30 days of receipt of the application.

Clifton Springs Hospital will use the Medicare methodology for services that qualify. The New York State Surcharge will not be applied for any patient that qualifies for discounted services at or below 300% of Poverty Income Guidelines.

Payment plans for eligible patients at or below 300% will be capped at 10% of the gross monthly income. If Patient offers to pay greater than 10% and make choice to exceed the 10% cap they may do so. However should the pt default and payment rec’d is 10% of gross income that will be accepted.

Coinsurance/Copays/Deductibles and Medicaid spend downs are excluded, however other options such as payments plan will be offered, if unable to make payment in full and it would cause undue hardship.

Nursing Home Services - Financial Aid and Charity Care is not available for the patient resource amount which is the amount Medicaid has determined that the patient must contribute to the continuing cost of nursing home care.

Financial Aid and Charity Care is not available for accounts that are in a Bad Debt status or in legal or suit referral.

Excludes services such has Professional Services and services not rendered or owned by Clifton Springs Hospital and Clinic.