Brooks Memorial Hospital

Brooks Memorial Hospital has been providing quality healthcare services to the residents of Northern Chautauqua County since 1898. An affiliate of the Lake Erie Regional Health System of NY, Brooks, located in Dunkirk, NY, is a 65-bed, private, not-for-profit, community hospital. A healthcare team of more than 450 employees and 87 physicians ensure that area residents receive the best primary acute care available.

Announcements

- Health Care Careers Summer Camp set for Aug. 24-26
- BMH Golf Tournament July 30
- BMH Releases Community Service Plan
- New Diabetic Support Group at Brooks
- Pre-Operative Joint Replacement Education Classes
- "It's Ok to Ask" about Hand Cleaning!
- Surgical Ambassadors Available at Brooks
- Sleep Disorders Consultations Now Available at BMH
- Health Care Proxy Information

The Horatio & Julia Brooks Society

Donate Online!

Annual Fund Drive

http://www.brookshospital.org/

7/6/2010
send an E-card
Financial Assistance

Welcome to the Financial Assistance segment of the Brooks Memorial Hospital website. Brooks Memorial Hospital has a long tradition of providing effective stewardship for the health care needs of the community and visitors in our service area. It is the policy of Brooks Memorial Hospital to provide these services regardless of race, creed, sex, national origin, age, handicap, ability to pay, or any other classification or characteristic. Based on this mission Brooks Memorial Hospital is establishing a "Financial Assistance" policy to address the health care needs of those individuals who can demonstrate an inability to pay full charges for "Medically Necessary" services. To apply for this program it is necessary to complete a Financial Assistance Application. The application can be printed by accessing the link below, at any registration point in the Hospital, the Business Office, Cashier, or contacting a Financial Counselor at (716) 363-7219 or 7221. The completed applications, with supporting documentation, can be brought in to the Business Office or mailed to:

Brooks Memorial Hospital
ATTN: Financial Counselor, Business Office
529 Central Avenue
Dunkirk, NY 14048

FINANCIAL ASSISTANCE INFORMATIONAL BROCHURE (pdf)
FINANCIAL ASSISTANCE APPLICATION (pdf)

The policy is in compliance with Federal, State, and Local laws and regulations, JCAHO requirements, and other third party contractual obligations and to insure the continued financial viability of the organization. If any law, regulation or contractual obligation is enacted and/or changed subsequent to the effective date of the policy and that change would result in greater "Financial Assistance" to the "patient", those provisions will be considered as part of the policy as of the effective date of that change. The policy shall provide "Financial Assistance" for emergency hospital services, including emergency transfers pursuant to the federal Emergency Medical Treatment and Active Labor Act (42 USC 1395dd), for patients who reside in New York State and for "medically necessary" services for patients in the "primary service area" of Brooks Memorial Hospital. "Patients" who do not meet these residency requirements can apply for "financial assistance" and the eligibility determination will be made on a case by case basis. The policy addresses only the facility charges for services rendered at Brooks Memorial Hospital by Brooks Memorial Hospital employees. The policy does NOT apply to any physician, independent individual or agency rendering services to the "Patient" in conjunction with the services provided, while a "Patient" at Brooks Memorial Hospital. The reduction or discounting of insurance co-payments and deductibles will be considered under this policy for those individuals who can demonstrate an inability to pay such amounts. Brooks Memorial Hospital.

http://www.brookshospital.org/financial_assist_eng.html

7/6/2010
Hospital recognizes the request for "Financial Assistance" may be a sensitive and deeply personal issue. The confidentiality of information and preservation of individual dignity shall be maintained for all who seek "Financial Assistance".
<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Business Office (Billing)</td>
<td>(716) 363-7214</td>
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<tr>
<td>Cancer Treatment Center</td>
<td>(716) 363-3950</td>
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<tr>
<td>Cardiac Rehabilitation</td>
<td>(716) 363-3039</td>
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<td>Dialysis Unit</td>
<td>(716) 363-3979</td>
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<tr>
<td>Emergency Department</td>
<td>(716) 363-3060</td>
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<tr>
<td>Financial Counselor</td>
<td>(716) 363-7219</td>
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<tr>
<td>Human Resources</td>
<td>(716) 363-7261</td>
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<tr>
<td>Inpatient Admissions</td>
<td>(716) 363-7201</td>
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<tr>
<td>Laboratory</td>
<td>(716) 363-3900</td>
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<tr>
<td>Marketing/Development</td>
<td>(716) 363-7230</td>
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<tr>
<td>Medical Records</td>
<td>(716) 363-7280</td>
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<td>(716) 363-3933</td>
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<td>Nursing Administration</td>
<td>(716) 363-7294</td>
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<td>Obstetrics</td>
<td>(716) 363-3081</td>
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<td>Outpatient Admissions</td>
<td>(716) 363-7202</td>
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<td>Physical Therapy</td>
<td>(716) 363-3092</td>
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<td>Radiology (Outpatient)</td>
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<td>Sleep Disorder Center</td>
<td>(716) 363-3933</td>
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<tr>
<td>Social Work</td>
<td>(716) 363-7335</td>
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Revised 1/26/2009
Brooks Memorial Hospital has always provided medically necessary care to all persons regardless of their ability to pay. In addition, as part of its ongoing mission to serve the residents of Northern Chautauqua County, Brooks Memorial Hospital has a **Financial Assistance Program** which offers free or subsidized hospital-based health services to low-income individuals without other forms of insurance coverage.

If your family income is less than 100% of the Federal Poverty Level (see FPL scale to right), and you have no health care coverage, you may be entitled to free care.

If you are eligible for Medicaid or Medicare, the hospital will ask you to apply for those programs and assist you with the application procedures.

If your family income is between 100% & 300% of the FPL, you can request a discount according to a health care services scale which may reduce your total health care charges. The hospital can take other resources into consideration when determining its sliding scale subsidy. If you make more than 100% of the poverty level, but you are unable to pay for health services, Brooks Memorial Hospital also offers a payment plan for such services.

### Federal Poverty Level Scale
(published January 26, 2009)

<table>
<thead>
<tr>
<th>Family Size</th>
<th>100% Federal Poverty Level</th>
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<tr>
<td>1</td>
<td>$10,830</td>
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<tr>
<td>2</td>
<td>$14,570</td>
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<td>3</td>
<td>$18,310</td>
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<td>$33,270</td>
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<td>8</td>
<td>$37,010</td>
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You can apply for the BMH Financial Assistance Program at any time, even if you have been receiving bills. Once you apply, the hospital will notify you within 30 days about its decision and the amount you will be required to pay for hospital services.

For more information about this program, contact the BMH Collector at 363-7219.
FINANCIAL ASSISTANCE

It is the policy of Brooks Memorial Hospital to provide financial assistance to patients who meet the eligibility requirements for such care. Individuals seeking information about the hospital's financial assistance program and how to apply for financial assistance should contact the hospital's Admissions or Business Office.

COMMUNITY BENEFITS

As required by state law, Brooks Memorial Hospital will file an annual report of its community benefits plan with the New York Commissioner of Health. The report is public information and is available upon request from the NY Commissioner of Health, Corning Tower, Empire State Plaza, Albany, New York 12237. Additionally, members of the community may request a copy of the report from the hospital through Brooks Memorial Hospital, Administration, 529 Central Avenue, Dunkirk, New York 14048.
If you have Medicare, you can get help with prescription drug costs

Medicare enrollees are eligible for prescription drug coverage through a Medicare Part D Prescription Drug Plan that covers most outpatient prescription drugs that you get at the pharmacy or through mail-order.

Medicare Part D is only available through private prescription drug plans. Costs vary by plan, and each plan offers a different list of medicines.

Find out if you should sign up for a Medicare Part D plan, and get help choosing a plan that's right for you by calling the Health Insurance Counseling Program at 664-2029 or 363-3865.

EPIC is a New York State program that helps seniors pay for their prescription drugs. You can have other drug coverage, and use EPIC to lower drug costs even more. Call 1-800-332-3742 to find out if you qualify.

Find out more about your health care coverage options -

Get Covered Help line - toll-free 1-888-753-7315

Chautauqua County
- Department of Social Services 661-8227 363-3690
- Managed Care Help Line 1-877-653-0216
- Partners for Prevention 1-800-806-9185
- Family Planning 661-8123 363-3660
- Prenatal Care Assistance Program 483-3337 366-4373

New York State Department of Health
- Child Health Plus 1-800-698-4543
- Family Health Plus 1-877-934-7587
- Healthy New York 1-866-432-5849

Social Security Administration
- Information for Medicare and Disability 1-800-772-1213
  Local - 484-9945
- Health Insurance Counseling Program
  For Medicare beneficiaries only
  664-2029 753-4471
  363-3865

No Health Insurance?

Worried about paying for your prescription medicines?

You may be eligible for free or low cost prescription drug assistance

Sponsored By
Chautauqua County Health Network
200 Harrison Street, 2nd floor, Jamestown, New York 14701
716-338-0010  Updated November 2009
Most people without health insurance can get help paying for prescription medicines.

Talk to your doctor or counselor about the medicine you need. Ask if there is a generic version or a similar generic medicine that will work for you.

Ask for a generic medicine. Generic medicines are safe and effective copies of brand name drugs that have been approved by the federal government. Many generic medicines are available at very low costs through a Discount Generic Drug Program.

Discount Generic Drug Programs are available at most large retail pharmacies. A month's supply of a generic prescription can cost as little as $4. Each discount program offers a different list of generic medicines. You may have to shop around to find a program that covers your generic medicine. If you shop at an independent drug store, they may be willing to match a lower generic drug price.

Local discount generic drug programs are available at CVS, K-Mart, RiteAid, Tops, Wal-Mart, Walgreens, and Wegmans.

Apply to Patient Assistance Programs (PAPs) for free or low cost medicine directly from the drug company. Most drug companies offer generic or brand name drugs to uninsured, low-income patients with a current prescription.

Get help applying for prescription medicines from -

- Partnership for Prescription Assistance (PPARX), toll free at 1-888-477-2669, or at [www.pparx.org](http://www.pparx.org).
- Get more information from The Get Covered Helpline, toll free, at 1-888-753-7315.

Disease-Based Assistance Programs help with the costs of a specific health problem. Programs that help with medicine and supplies are listed on the NeedyMeds website or are available from the Get Covered Helpline.

Use the Chautauqua County Prescription Discount Card it is free for all county residents. Contact the Get Covered Helpline, toll free at 1-888-753-7315 or download a card at [www.caremark.com/Chautauqua](http://www.caremark.com/Chautauqua). There are other free discount card programs, and most will result in an average 20% savings on brand name drugs. Discount cards are not prescription insurance. If you have Medicare, you will not need a prescription drug card to get the best savings.

Shop around and compare prices. If your medicine is a newer, or specialty drug, and only available in a brand name, there are several ways you can lower your monthly medicine costs -

Compare prices at different drug stores in your neighborhood. Prescription medicines can vary in price by 30% or more. Talk to your pharmacist who may be willing to match a lower price from another pharmacy.

Compare prices among local pharmacies using the Internet by going to the New York State Health Department website at [www rx.ny.health.gov](http://www rx.ny.health.gov).