Don't Wait...

In today's economy, with job losses, pay cuts and loss of health insurance benefits, many of us will experience times in our lives when we need assistance with medical bills or out-of-pocket medical expenses. At Auburn Memorial Hospital, we believe that fear of a hospital bill should never be a reason to avoid seeking necessary medical care.

If you have concerns about paying your hospital bills, you may be eligible for financial assistance. Contact our Patient Financial Assistance Line as soon as possible to find out more and to request an application. You may even contact us prior to receiving your care. If you require assistance in completing the application, help is available.

So please call today.

Our Mission...

is to provide compassionate, quality care.

Patient Financial Assistance Line:
315.255.7210 or 315.255.7262

Patient Financial Assistance

A helpful resource for patients who are uninsured or underinsured

Auburn Memorial Hospital
Caring. Close to home.

www.auburnhospital.com
ANSWERS TO YOUR QUESTIONS

Your first step is to contact our Patient Financial Assistance line at 315.255.7210 or 315.255.7262. You will then be contacted by a financial counselor. They will help you apply for programs for which you may be eligible: such as Medicaid, Child Health Plus or Healthy New York.

If you are denied or determined ineligible for these programs we will help you apply for our program. Auburn Memorial Hospital will also work with you to establish a payment arrangement.

Q How do I find out if I am eligible for full assistance, partial assistance or a discount?

A In order to determine the level of assistance you may be eligible for it is necessary to complete a Financial Assistance application along with information that documents your income such as pay stubs, tax returns, bank statements and any other financial record that supports your financial situation.

Q Will all my bills be eligible for financial assistance?

A Some services at our facilities are provided by private physician groups, such as radiologists and anesthesiologists and are not covered by our program. Our Financial Counselors are happy to answer your questions regarding what our program covers.

Q How long will it take to determine if I’m eligible for Financial Assistance?

A Eligibility will be determined within 30 days of receipt of your completed application.

Q What if I am denied Financial Assistance?

A You have the right to a formal appeal by our Financial Assistance Appeals Review Committee.

Q How long does an appeal decision take?

A A decision will be made in 7-10 business days.

Q How will I know if I’ve been approved for assistance?

A You will receive a written notification of approval or denial.

Q If I’m denied financial assistance may I pay my balance over an extended period of time?

A Auburn Memorial Hospital will work with you to establish a payment arrangement. You may contact us at 315.255.7210 or 315.255.7262.
Need help with your hospital bill?
DON'T WAIT!
Call now: 315-255-7210 or 315-255-7262

CÁN GIÚP ĐỂ TRẢ TIỀN HÓA ĐƠN BỆNH VIỆN CỦA QUÝ VỊ?
ĐỪNG CHỜ! HÃY GỌI NGAY 255-7210/255-7262

是否需要協助支付您的醫院帳單？
請勿遲疑！現在立即撥打255-7210/255-7262

¿Necesita ayuda para pagar su factura del hospital?
¡No esperes! Llame ahora al 255-7210/255-7262

ВАМ НУЖНА ПОМОЩЬ, ЧТОБЫ ОПЛАТИТЬ БОЛЬНИЧНЫЙ СЧЕТ ЗА ПРЕДОСТАВЛЕННЫЕ ВАМ УСЛУГИ?
НЕ ЖДИТЕ! ЗВОНИТЕ ПРЯМО СЕЙЧАС ПО ТЕЛЕФОНУ 255-7210/255-7262
Auburn Memorial Hospital

Auburn Memorial Hospital has a Financial Assistance program available where patients may be eligible for full assistance, partial assistance or a discount on charges.

Don't wait... call our Financial Assistance line at 255-7210 or 255-7262.

Do you need help with your medical bills?